## **BOKI BELLANO**

BokiBellano International d.o.o. Vladicin Han, Gradimira Mihajlovica BB, phone: +381638088500, Register number: 21485586, Tax number: 111457803, Banca Intesa: 160-0053700101106-51; 160-0000000554806-81, e-mail: office@bokibellano.com

## **EXCHANGE FORM**

MERCHANT'S INFORMATION				
NAME:	BokiBellano International d.o.o.			
ADDRESS:	Gradimira Mihajlovica BB, 17510 Vladicin Han			
PHONE NUMBER:	+381638088500			
E-MAIL:	office@bokibellano.com			
BUYER'S INFORMATION				
Name and surname:				
Address:				
Phone number and e-mail address:				
Date of contract signing/ order:				
NUMBER OF RECEIPT, DATE OF SUBMISSION:				
The name/code of the purchased product and price				
The name/code of the exchange product and price				
Reasons for exchanging the goods				
In case of validity of the request for an exchange, the buyer states he/she agrees for the money to be refunded by a transfer onto his/her bank's account when there is no possibility of exchanging the item	CONSENT (circle the word consent and list the bank's account together with the bank's name)			

The deadline for replacement of goods is 14 days from the date of receipt of goods.

Submission of the form will be confirmed by the merchant in the written or electronic form.

Instructions on the return of the goods will be enclosed to the confirmation. Goods of smaller dimension that are less fragile can be returned by regular mail or via courier. Goods of bigger dimensions that are more fragile can only be returned via courier that guarantees the goods will have no damage.

The customer bears all costs of the return of the goods to the merchant.

Privacy of information: The information in this form given to the merchant by the customer, is used to note the changes in the goods exchange and the merchant will not use the information for any other purposes.

Date of filling the form	Buyer's signature